



T8 Fluorescent UltraMax® and UltraStart® System Limited Warranty For Educational Facilities

GE Consumer & Industrial Lighting

GE Consumer & Industrial, Lighting ("GE") is pleased to provide the following limited warranty covering the GE T8 fluorescent lamps listed below and GE UltraMax® Dimming instant-start and GE UltraStart® programmed-start linear fluorescent electronic ballasts purchased directly from GE, furnished in new Class Pack fixtures manufactured by Lithonia and installed in educational facilities.

GE warrants that the below-referenced lamps and ballasts, when operated together as a system, comply with their published specifications and are free from defects in materials and workmanship for the respective periods of time set forth below.

Lamp Remedy: If a GE T8 lamp mentioned below fails due to defects in materials or workmanship within the time periods/hours of operation indicated below, then GE will provide a credit to Lithonia equal to the current price GE charges Lithonia for the lamp to enable Lithonia to provide replacement lamps at no charge. This warranty applies only to lamps that are operated on a burning cycle of 10 hours or more per start (when operated on GE UltraMax® ballasts) or 15 minutes per start (when operated on GE UltraStart® ballasts); operated on GE UltraMax® or UltraStart® linear fluorescent electronic ballasts that have been properly wired and installed; operated within the electrical values shown on the ballast label; and operated in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system.

GE Life Ratings & System Warranty for Educational Facilities			
	Lamp Family	Lamp	Ballast
Lithonia Class Pack Step-Dim Instant Start with GE UltraMax Dimming	F32T8, F32T8/WM	2.5 years/30 months	5 years
	F32T8/XL, F32T8/XL/HL, F32T8/XL/WM, F28T8/XL	3 years/36 months	5 years
	F32T8/SXL	4 years/48 months	5 years
Warranty limitations:	* 4000 hours per year lamp operation * No limitation on high to low switching cycles * Use with occupancy sensors is limited <5 on/off cycles per day * Maximum 3000 on/off cycles during warranty period (5 on/off cycles per day x 5 days/wk x 40 weeks/year x 3 years = 3,000)		
Lithonia Class Pack Bi-Level Programmed Start with GE UltraStart	F32T8	3 years/36 months	5 years
	F32T8/XL, F32T8/XL/HL	4 years/48 months	5 years
	F32T8/SXL	4.5 years/54 months	5 years
Warranty limitations:	* 4000 hours per year lamp operation		

Note: The above warranties also apply to the GE covRguard® (CVG) versions of the products listed above.

Ballast Remedy: If a GE UltraMax® or UltraStart® linear fluorescent electronic ballast fails due to defects in materials or workmanship within **five (5) years** (i) after the date of manufacture or (ii) after the date of installation when registered with Lithonia, then GE will either, at its option, (1) provide a credit to Lithonia equal to the current price GE charges Lithonia for the ballast to enable Lithonia to provide replacement ballasts at no charge and, in GE's discretion, either retain a service provider to install the replacement ballast or pay a reasonable labor allowance that is pre-approved by GE, or (2) refund the purchase price paid to GE for the ballast. This warranty applies only to GE UltraMax® or UltraStart® linear fluorescent electronic ballasts that are operating the GE T8 lamps referenced above; have been properly wired and installed; operated within the electrical values shown on the ballast label; and operated in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity and air movement) within the normal specified operating range of the system.

Terms & Conditions: Fluorescent lamps used in frequently-switched applications (five or more starts per day) or in conjunction with automated controls (such as, but not limited to, occupancy sensors) should be operated on UltraStart® programmed-start ballasts. Use of UltraMax® instant-start ballasts in these **applications may void this lamp warranty if limitations above are not followed.** The foregoing lamp and ballast warranties apply only to direct purchases from GE, but do not apply to failures caused by acts of God or as a result of any abuse, misuse, abnormal use, or use in violation of any applicable standard, code or instructions for use in installations, including, but not limited to, those contained in the National Electrical Code, the Standards for Safety of Underwriters Laboratory, Inc., Standards for the International Electrotechnical Commission, Standards for the American National Standards Institute or, in Canada, the Canadian Standards Association. *GE reserves the right to examine failed lamps and/or ballasts to determine the cause of failure and patterns of usage.* The date of purchase and lamp installation date must be verified to validate the elapsed operating hours if a warranty claim is made. If lamp life is not validated, the lamp date code will be used to establish elapsed burning time based on estimated usage.

The foregoing warranties constitute the sole and exclusive remedy of the purchaser and the sole liability of GE for lamp and ballast warranties. **NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED.** In no event shall GE be liable for any other costs or damages including lost profits, incidental, special or consequential damages.

To Make a Warranty Claim: Retain the failed products and this warranty document. Contact Lithonia and if the problem is deemed to be ballast related, obtain the Lithonia installation date information and notify GE within thirty (30) days of the failure at 888-GEBALLAST (888-432-2552).